



## NEWS RELEASE

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### FOR IMMEDIATE RELEASE

March 8, 2010

## Akridge Wins "Best in Industry" Award for Customer Satisfaction

CEL & Associates, Inc. Awards Top Honor to Akridge... for the Tenth Time

(Washington, D.C.) National real estate benchmarking firm CEL & Associates once again named Akridge as national winner of the "A List – Best in the Industry" Award for 2009 for Category III Commercial Portfolios. Part of the National Real Estate Customer Service Awards Program, the "A List" award honors the best property management companies in the industry for achieving a higher standard of performance in customer service across their portfolio. Property portfolios are categorized based on size and land-use type. This marks the tenth time since 1998 that Akridge has earned the prestigious award.

"Akridge's commitment to service is deeply entrenched and key to the company's enduring success," said Matthew J. Klein, president of Akridge. "We are proud to see the dedication of our staff and the value they add for our Clients quantified and recognized by this award year after year."

CEL & Associates created the first national customer opinion surveys in the field of commercial real estate, and their awards have become some of the most coveted in the industry. The organization honors companies that have achieved the highest levels of service excellence based exclusively on its surveys of tenant satisfaction.

### CEL & Associates, Inc.

CEL & Associates, Inc. is the nation's largest surveyor of tenant satisfaction within the real estate industry. The firm specializes in providing strategic planning services; benchmarking and client/customer satisfaction surveys; compensation program assessment and data; leadership training; and operational assessments to the real estate industry. Each year, CEL & Associates tabulates survey results from thousands of buildings and hundreds of thousands of tenants. For more information, please visit: [www.celassociates.com](http://www.celassociates.com).

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## About Akridge

Akridge is a comprehensive real estate services company that provides acquisition, development, construction management, asset management, property management, leasing and consulting services. For ten of the last 11 years, Akridge has been ranked the number one real estate firm in the country, among firms of similar size, for Client satisfaction by the industry's foremost benchmarking firm, CEL & Associates. The Akridge organization has been honored with the National Capital Business Ethics Award, awarded by the Society of Financial Service Professionals, and has also been recognized as the 'Best Place to Work' in Greater Washington according to the *Washington Business Journal*. For more information, please visit [www.akridge.com](http://www.akridge.com).

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